



## New Zealand Visa

### Important information about the New Zealand visa

Since October 2019, travelling to New Zealand is only possible with an NZeTA or a visa. The NZeTA is suitable for a holiday or a visit to family and friends in New Zealand, but also for business travel and short study programs. An NZeTA is also required in the case of transit in New Zealand.

Mandatory	Yes
Suited for	Tourism, business trips, transit
Validity period	2 years
Duration of stay	Up to 3 months per visit and up to 6 months per year
Normal delivery time	Average 5 working days
Urgent delivery	Essential for departure within 8 days: 90% chance within 60 minutes
Cost	£64.95 (including a 35 NZD tourist tax)
Payment methods	Visa, Mastercard, American Express, PayPal

There are different types of visas for New Zealand. This document is only about the NZeTA visa. If you are not eligible for this visa, you can visit a New Zealand embassy or consulate to apply for a different visa. To apply for the NZeTA, go to [e-visa.co.uk/new-zealand](https://e-visa.co.uk/new-zealand) and follow the steps, or click on the green button below:

**Apply now >**

This document was created by e-Visa.co.uk and was last updated on 9 August 2023. You can find more information about the requirements and validity of the NZeTA on the following pages.

## What is the NZeTA visa and who can apply for it?

Everyone travelling to New Zealand has to apply for an NZeTA or another visa, except for travellers holding a New Zealand or Australian passport. This also applies to children. NZeTA stands for New Zealand Electronic Travel Authority. It is an electronic travel permit that allows travellers to travel to New Zealand without a physical visa from an embassy, consulate or visa agency. The NZeTA is the easiest and cheapest way to meet the visa requirement because it can be entirely applied for online.

Passport holders of a [country that is part of the New Zealand visa waiver program](#) and meets all the requirements can apply for an NZeTA visa.<sup>1</sup> The NZeTA is available to visitors from all EU countries (including Ireland), the United Kingdom, and Switzerland, among others. The visa has to be applied for before departure, as it is not possible to obtain a visa after arrival in New Zealand.

### Travelling to New Zealand with the NZeTA

When checking in for the flight, the airline checks whether travellers have a valid New Zealand visa. Keep in mind that a granted visa is never a guarantee that you can actually enter the country. After your arrival in New Zealand, the immigration service again checks whether you meet all the requirements.

## Requirements for the NZeTA

To be able to use the NZeTA visa for travel to New Zealand, the following requirements must be met:

- Your passport must be valid for three more months from the moment of your departure from New Zealand.
- Upon arrival, you must be able to show a ticket for the onward or return journey.
- The traveller must be able to show that he or she has sufficient financial resources for the entire stay.
- Entering into service with a New Zealand organisation is not allowed, even as a volunteer.
- The traveller cannot suffer from a serious transmittable disease and there must be no risk that the traveller is a major burden on the country's healthcare system.

---

<sup>1</sup> A NZeTA visa for New Zealand can only be applied for with a standard passport. Do you only have a driver's license, identity card, emergency passport or residence permit? In that case, you cannot apply for a New Zealand visa through e-Visa.co.uk. Make sure you have a standard passport first or contact the New Zealand Embassy or consulate in or for your country to apply for another visa.

- The traveller has never been convicted of a crime, is not suspected of a crime and does not pose a risk to public order and safety in New Zealand.<sup>2</sup>

Travellers who do not meet all the requirements are not eligible for an NZeTA visa, but in most cases, they can still apply for another type of visa. If you have any questions about this, you can contact a New Zealand embassy or consulate.

## Validity

The New Zealand visa is only valid if all requirements are met. For example, the NZeTA can only be used for one of the below travel purposes and your passport has to be valid long enough. You have to meet all the requirements for every trip to New Zealand.

### Travel purposes

With an NZeTA, you can travel to New Zealand for a holiday or to visit family and/or friends, but also for a business trip, to practice amateur sports or for a short study trip. The NZeTA is also required for travellers who only have their transfer in New Zealand. With the NZeTA, you cannot enter into employment with a New Zealand organisation, even if it is volunteer work. A visit for medical reasons is also not allowed with an NZeTA. In this case, you have to contact the New Zealand Embassy.

### Validity period

The New Zealand visa (NZeTA) is valid for two years. However, this does not mean that you can stay in the country for two years. Within these two years, however, you can make an unlimited number of trips to the country. During these two years, every trip to New Zealand can last up to three months. In total, you cannot stay in the country for more than six months each year.

The New Zealand visa is linked to a specific passport, namely that of the applicant. Did you receive a new passport, but did you apply for your NZeTA with your old passport? In that case, you would need to reapply for a NZeTA with the new passport. The visa is valid immediately from the moment the application is approved.<sup>3</sup>

### Do you want to stay longer, or is your NZeTA not valid for long enough?

An NZeTA cannot be extended. If your current visa is not valid long enough for your entire trip, apply for a new NZeTA on time. Do you want to stay in New Zealand longer than three consecutive months? In that case, an NZeTA is not enough and you would have to apply for a different type of visa. You can do so at the embassy.

---

<sup>2</sup> If you have a criminal record or have ever received a traffic ticket, in most cases, you can still travel with an NZeTA.

<sup>3</sup> Because the NZeTA is valid for two years, you can, if desired, choose to apply for your NZeTA for a trip to New Zealand that will happen a year into the future. Keep in mind that the passport used for the NZeTA application has to be valid for long enough.

## Applying for your visa in three simple steps

You can [apply for your New Zealand visa in three simple steps](#). The first step is to complete the digital application form. After accurately filling out and checking the application form, the next step is to complete the payment. The third and last step is to upload a digital photograph for each traveller.

### Step 1: completing the application form

Make sure that you have the passport details of yourself and any other travellers at hand when you start filling in the application form. To be able to apply for the NZeTA, you do not have to have booked airline tickets or accommodations. It is also not required that you know exactly when you will arrive in New Zealand. In the application form, you fill in an expected arrival date. This date may deviate from your actual arrival date, as long as your entire stay in New Zealand is within the validity period of your visa.

In the form, you first fill in the contact and travel details. After filling in these details, you fill in the passport details for all travellers and answer a couple of security questions.

### Group application

In addition to an individual visa application, you can also submit a group application and apply for the New Zealand visa for multiple people at the same time. To do so, you need permission from them. To fill in the details for multiple travellers, you click on "Add a traveller" in the form. Submitting a group application has the advantage that the contact and travel details only have to be filled in once, saving you time. Keep in mind that each application is assessed individually, even if multiple applications are submitted at the same time. In the case of a group application, you pay the same price per person as for an individual application, but in this case, you only have to complete the payment.

Before applying for an NZeTA, check whether your passport and that of any other travellers are valid long enough. Is this not the case? Then make sure that all travellers have a passport that is valid for a long enough period of time.

### Check the information carefully

Fill out the form accurately. All details in the NZeTA form have to be correct. Particularly, keep in mind that all the passport details of all travellers are 100% correct. Even a small typo can result in an invalid visa. If you make a mistake in the passport details, you have to apply for a completely new NZeTA. The passport details include the first and last names, the birthdate, the gender, the passport number and the issue and expiry dates of the traveller's passport, among others.

An NZeTA with incorrect passport details, such as an incorrect or an incorrectly spelled name, is not valid. Names with accents or punctuation marks (names with an ü, ä, ö, ç, é, è, ê, ñ or ß, for

example) are automatically changed to the spelling of the name as it is written in the machine-readable zone of the passport. You can find the machine-readable zone at the bottom of the plastic or laminated page of your passport. It concerns the two lines with many "<<<" marks. Directly following the country code is your name.

To prevent your application from being rejected or your issued NZeTA from being invalid, you are asked to carefully check your details. You can do so on the control page, where you can complete the payment. As soon as the payment for the application is processed, the details can no longer be changed.

### **Step 2: Completing the payment**

After completing the application form, you pay the costs. You can do so safely and easily with PayPal, Visa, Mastercard or American Express. No additional costs are charged for any of these payment methods. The New Zealand visa costs £59.95 per person. This is the total cost, VAT included, plus the cost of the assessment of the application by government authorities, the service costs of E-visa.co.uk, and the mandatory New Zealand tourist tax.<sup>4</sup>

After completing the payment, you will receive a confirmation of this via email. This e-mail contains a link to a personal page on which you can find the status of your NZeTA application. You can also download a receipt from this page. If you have not (yet) received this email or you cannot find it, you can also look up your personal status page by [filling in the order number of your application on E-visa.co.uk](#). If you are unable to do so, you can always contact us for more information. As soon as the application is processed, you can download both your visa as well as the complete invoice from your status page.

### **Step 3: Uploading a photograph**

The third and last step that is required to complete your visa application is uploading a digital photograph for each traveller. This can be an official photograph, but it can also be a selfie, as long as it meets the requirements. You can easily upload this photograph or these photographs after completing the payment. Do you not have the required photographs at hand? In that case, you can also submit these at a later time. Keep in mind that your application will only be processed after you have submitted the required photographs for all travellers in good order.

### **Status of the application and issuance of the visa**

Generally, New Zealand visa applications are approved within one week. This is an average delivery time. It can therefore not be guaranteed that your visa will actually be issued within this period. Once the visa is issued, you will receive a confirmation email. In this email, you can find a link to your personal status page. From this page, you can download the New Zealand visa as a PDF document for all travellers. Print the NZeTA visa and take it with you on your trip. Taking a

---

<sup>4</sup> The tourist tax (*International Visitor Conservation and Tourism Levy*, IVL) of 35 NZD is included in the visa price.

printed copy with you is not required, but it can come in handy if you are selected for a random check upon arrival in New Zealand.

Did you apply for a visa for multiple people at the same time? It is normal for individual applications within a group application to be approved at different times. There can therefore be several days between the first and the last application within the same group application. E-visa.co.uk cannot exert any influence on how fast the visa applications are approved by the New Zealand immigration service. From the moment the application is sent to the immigration service, we can no longer influence the processing time. It is therefore recommended that you submit your application well before departure.

### **What if your application is rejected?**

NZeTA applications are rarely rejected, and if this does happen, the immigration service does not give a reason for it. Can you discover a mistake in the details you entered in the application form? Only then is it useful to submit a new application with the correct details. If you cannot discover a mistake in the entered details, a new application will likely be rejected again. In the case your NZeTA is rejected, you can always apply for a Visitor Visa with the New Zealand immigration service. If your submitted NZeTA application is rejected through e-Visa.co.uk, you will be refunded the entire purchase amount. The only exception to this applies to travellers who have previously received a rejection for this visa.

### **What if you still cannot check in after approval?**

Are your passport details on your NZeTA correct, and are you unable to check in? Then there is likely a mistake in your passport details, as they are known to your airline. In this case, contact your airline so that they can fix this and you will still be able to check in. If your passport details on your NZeTA are incorrect, this can only be solved by applying for a completely new NZeTA.

Are you unable to check in, but are your passport details on the NZeTA correct and are the correct details known to the airline? Then it is likely this happened because of a mistake in the passport details of one of the other travellers. If you are trying to check in together with another traveller whose passport details are incorrect, then this may cause you to be unable to check in as well.

## **Urgent application**

Travellers who want to leave for New Zealand within a short timeframe but have as of yet not applied for an NZeTA can check the box with the option 'Urgent delivery' in the application form. To apply for the visa using this online service, from 8 days prior to your departure an urgent application is required in order to maximize your chances of visa approval in time for your travel. A surcharge of £17.50 per person is charged for an urgent application. Urgent applications are approved within an hour in 90% of the cases. However, this can never be guaranteed.



Urgent applications are always processed by e-Visa.co.uk within 24 hours, often within an hour from the moment you receive the email confirmation saying your application has been well-received, even outside office hours. After the application is approved by the immigration service, you will receive an email and a text message with information on how and where you can download the NZeTA.

## Do you have other questions?

Do you have questions about the New Zealand visa after reading this document? In the case of a current application, check your status page or look for information about the [status of your NZeTA application](#) on the website. Also check the answers to the [frequently asked questions about the visa](#) on e-Visa.co.uk. If you do not find the answer to your question there either, you can of course always contact us.